

It is the responsibility of the clients' family/ carer/guardian to organise and pay for transport to and from residential and supported accommodation homes.

Clients may choose to participate in an activity that incurs other costs such as entry to a pool, movie ticket cost, meal cost etc. These fees are charged on a cost recovery basis plus a 15% administration fee.

These fees will be invoiced to the service user.

The fees have been calculated based on the various staffing, operational and compliance costs incurred by Aspire to provide our services.

The fees may be increased periodically to allow for any changes in the cost of delivering the service.

Our planners will develop a costing structure for the goals and outcome a client wishes to achieve as part of the development of the clients Individual Service Plan (ISP) and budget.

Cancellation of service by the client:

If you are unable to attend your scheduled service the applicable hourly fee will continue to be charged.

Where possible you are required to give Aspire eight weeks notice to cancel service. Fees will continue to be charged in line with the required notice period.

Funding Model Variation

Being on the Border of NSW and Victoria current state based funding models for clients are quite different. Refer to our website for further detail or contact your Aspire Customer Service team.

Contacting Aspire

For further information please contact the Aspire Customer Service Team.

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Day Programs



Day Programs (Aspiring Lifestyles)

Day Programs at Aspire are referred to as Aspiring Lifestyles.

Aspiring Lifestyles provides a vibrant and flexible opportunity for adults with a disability to have fun in a small group, or one-on-one, whilst receiving support with skills development, personal care, and regular access to the local community.

Aspiring Lifestyles Objectives

The main objectives of Aspiring Lifestyles are:

- Implementing program plans based on individual needs and a person-centered approach.
- Maintaining and enhancing existing skills.
- Maximizing choices and options – encouraging decision-making skills.
- Providing a flexible service.
- Encouraging and promoting independence.
- Accessing existing services in the community.
- Providing age appropriate activities.
- Providing suitable support.
- Developing communication and behavior profiles.

Operating Hours

Aspire offers a very flexible service to best meet the needs of the individual.

Aspiring Lifestyles support is provided between the hours of 9.00am to 3.00pm Monday to Friday for 48 weeks per year.

Support services include one to one support, group support, in-home support, support to access existing services, evening and weekend support, and brokerage support.

Support may be required for accessing the community.

In-home support for independent living skills training. Eg. cleaning and cooking.

Weekend support for a trip to the football.
Support to access a course at TAFE.

Each person will have an individual timetable of activities that is implemented each day with the assistance of a support worker.

Volunteer Programs

We recognise the valuable skills which the people we support have that can make a difference in the community. This can promote and develop new skills and instills a sense of pride that individuals with a disability can provide a positive contribution to the community.

Some of our volunteer programs include:

- Meals on Wheels
- Assisting people with Dementia at Lutheran Aged Care
- Gardening at Charles Sturt University
- Bingo at Westmont Aged Care
- Assist at the Aspire Op Shop

Fee Structure

The National Disability Insurance Scheme (NDIS) commenced in the Albury/Wodonga Region in 2017.

Aspire continually reviews all areas of its business to ensure the organisation can provide continuity of service during and beyond the NDIS implementation phase.

