

The Ripple

Edition 17

Welcome to your latest edition of The Ripple

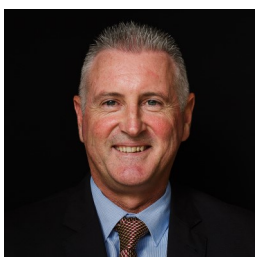
Hello all and welcome back from the Festive season and Happy New Year to everyone.

I hope everyone has had the opportunity to have a nice break and refresh up for what will be another busy year.

At Aspire this year we will see the rollout of a our new Customer Management System (CMS) which will enable us to achieve greater efficiency in operational areas but also in our back office processes. The new CMS will also allows to claim funds for services provided from the NDIA more smoothly and also to assist us with the storage of customer information. The new CMS will go live in the second half of the year. We have just commenced a large scale training program for Aspire staff.

Another large focus for Aspire this year is the Service Provider accreditation process through the Quality and Safeguarding Commission which all service providers are required to meet. This is a 2 stage process and Aspire is required to meet this accreditation by 30 June. This is a very labour intensive process but a great reassurance for people purchasing services under the NDIS.

I will keep you informed throughout the year as to the progress of both of these important issues.



Nigel Stone
CEO

The Ripple - What do you want?



What do you want to see in The Ripple?

Keeping our customers informed and updated with all things Aspire and NDIS is important. And it is a key focus of The Ripple.

Additionally, we want to provide information that is of value to you, our customers.

To understand what you want to see in The Ripple, we would love your feedback. Please contact Reception on 02 6058 4000 or email: reception@aspiress.com.au to be sent the six question survey, or complete online at <https://www.surveymonkey.com/r/AspireRippleFeedback>.

Community Events and Activities

Speed Force Sessions

Starring two of our Aspire customers. They would love to see you at the show.



What is your superpower?

Dillon, Phillip, Tim, Scotty, Darcy and Megan have been exploring all things superheroes and would like to invite you to see a showing of their work.

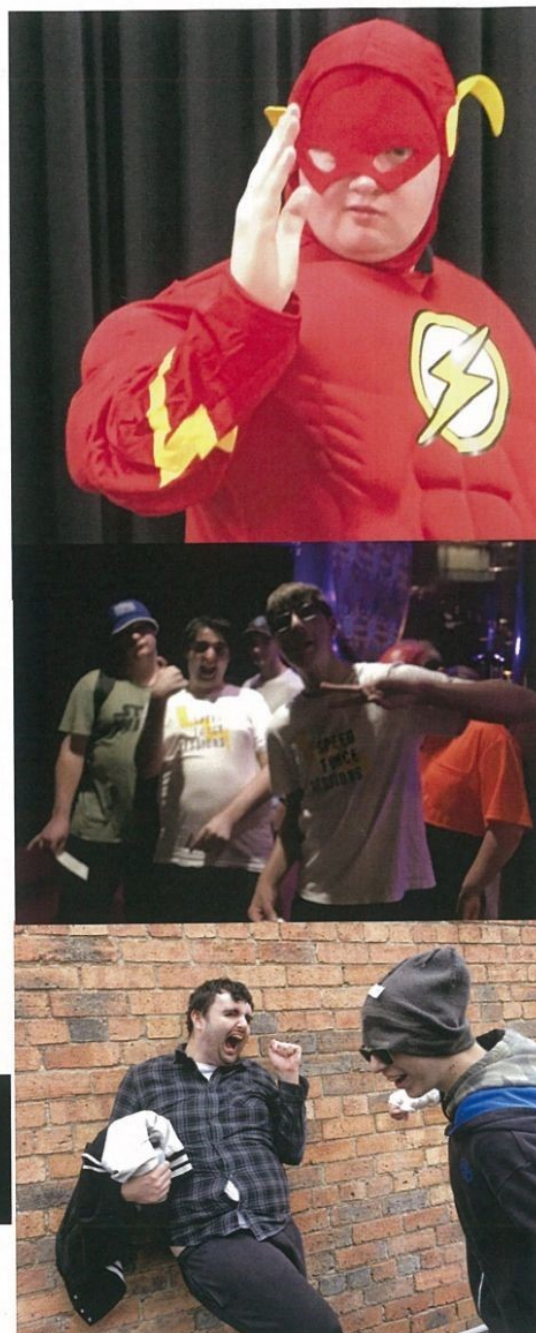
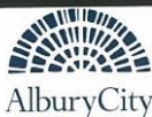
When: Saturday 9th February starting 6.30pm

Where: Albury North Public School Hall,
868 Mate Street, North Albury

(The venue is accessible. The showing will be approximately 45 minutes. No food or drink will be available for purchase at the venue)

RSVP or for more details:
Rachel McNamara on 0411594295 or
Drue Mortlock on 0403853828

Supported by



Community Events and Activities



Delivering the NDIS in your community



Albury plan review sessions

NDIS plan review

Everyone who has an approved NDIS plan will need a plan review before their current plan expires. This workshop is designed to help people with disability, as well as their families and carers, and service providers understand and prepare for the plan review process.

The workshop will cover topics such as:

- What is a plan review?
- When to expect your plan review to occur.
- How plans reviews happen.
- What information you will need to bring to your plan review meeting.

Venue: Intereach Albury office

Date/Time: Wednesday 6th February 2019 – 10.30am to 12.30pm & 4.30pm to 6.30pm

Address: 1/553 David St, Albury

Places are limited and bookings are essential.

RSVP: Email LAC.Murrumbidgee@ndis.gov.au or phone 1800 522 679. Please provide notification of any accessibility requirements.

Aspire Support Group Events



Group:	Attention Deficit Hyperactivity Disorder and/or Oppositional Defiant Disorder and Related Conditions Support Group
What:	Morning tea and discussion
When:	10:00am to 12:00pm, Thursday 14 February 2019
Location:	La Maison Cafe, Lincoln Causeway, Wodonga
Group:	Autism/Asperger's Family Network Group
What:	Lunch and planning for 2019
When:	12:00pm to 2:00pm, Thursday 21 February 2019
Location:	SS&A Club, 570-582 Olive Street, Albury
Group:	Caring Grandparents Group
What:	Morning tea
When:	10:00am to 12:00pm, Friday 8 February 2019
Location:	Cafe Borellas, 117 Borella Road, Albury
Group:	Carers Victoria NDIS Support Group
What:	Lunch and discussion
When:	12:30pm to 2:30pm, Wednesday 13 February 2019
Location:	La Maison Cafe, Lincoln Causeway, Wodonga
Group:	Dads Group
What:	Dinner and catch up
When:	6:30pm to 8:30pm, Thursday 21 February 2019
Location:	Brady's Railway Hotel, 450 Smollett Street, Albury
Group:	Down Syndrome Family Network Group
What:	Morning tea and family get-together
When:	10:30am to 12:30pm, Saturday 16 February 2019
Location:	Thick as Thieves, 3/441 Dean Street, Albury
Group:	Family Network Group
What:	Lunch and planning for 2019
When:	12:00pm to 2:00pm, Friday 15 February 2019
Location:	Cafe Borellas, 117 Borella Road, Albury

Bookings essential

Contact your Customer Service Team.
T 02 6058 4000
E customerservice@aspiress.com.au

www.aspiress.com.au



Continued over



Groups: [Healthy Mothers Healthy Families Support Group](#)

What: Morning tea and planning for 2019

When: 10:00am to 12:00pm, Tuesday 5 February 2019

Location: Riverdeck Cafe, 48 Noreuil Parade, Albury

Group: [Home Schooling Family Network Group](#)

What: Children's artwork and parent catch up

When: 10:00am to 12:00pm, Thursday 7 February 2019

Location: The Artspot, 48-54 Lincoln Causeway, Wodonga

Group: [Solo Parent All-ability Support Group](#)

What: Morning tea and planning for 2019

When: 10:00am to 12:00pm, Monday 25 February 2019

Location: THick as Thieves, 3/441 Dean Street, Albury

Bookings essential

Contact your Customer Service Team.

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Disclaimer

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